Healthy Montana Kids (HMK)

Krista Pratt

HMK Program Officer, DPHHS



Agenda







Benefit Overview



Provider Information



Billing



Contacts



History

11/20/2025

On October 1, 2010, Montana CHIP was renamed to HMK following the passage of the Healthy Montana Kids ballot initiative. HMK is managed by a third-party administrator, Blue Cross Blue Shield of Montana. The other HMK coverage group, HMK Plus, is administered by the Department of Public Health and Human Services (DPHHS).

Healthy Montana Kids Plus (HMK +)

- Formerly known as Children's Medicaid
- Children with incomes between 0-143% FPL
- Covers children up to age19
- HMK Plus/Medicaid reimbursement
- Passport Program
- HMK Plus member id card

Healthy Montana Kids

- Formerly known as CHIP
- Covers children with incomes 144-261% FPL
- Covers children up to age19
- HMK/BCBS reimbursement
- HMK BCBS member id card



Benefit Overview



The following services are covered by HMK:

- Immunizations
- Well-child checkups
- Vision care
- Dental care
- Prescriptions
- OT, PT and ST services

- Hospital stays
- Physicals
- Lab and x-ray services
- Ambulance services
- Mental health services
- Transportation



Differences between HMK and HMK+ Benefits

- HMK requires a copay on some services
 (https://dphhs.mt.gov/assets/hrd/HMKMemberGuide.pdf)
- HMK is not available for those who have other insurance. Coverage cannot be terminated during a 12-month eligibility span for other insurance but if during redetermination other insurance is still in place, HMK coverage will end.
- HMK and HMK+ have different prior authorization (PA) processes
 - HMK+ uses Mountain Pacific Quality Health
 - HMK uses BCBS MT (for most services)
- HMK requires PA from BCBSMT for out-of-state services
- HMK and HMK Plus have different provider networks



Differences between HMK and HMK+ Benefits- Continued

- HMK+ is subject to the Passport Program.
- HMK is not subject to the Medicaid EPSDT rules.
- HMK does not cover:
 - Orthodontia, private duty nursing, long term care, targeted case management, or Comprehensive School and Community Treatment (CSCT)
- HMK requires prior authorization for physical, speech, and occupational therapy until July 1, 2023, while HMK+ does not.



Differences between HMK and HMK+ Benefits- Dental

- HMK uses a 2012 ADA dental claim form for reimbursement.
- HMK pays 85% of billed charges.
- HMK has a limit of \$1,900 in charges, and \$1,615 in paid reimbursement per state fiscal year (July-June).
- IHS and Tribal 638 programs need to enroll their dental providers as HMK dental providers, but dental claim forms use the facility NPI.

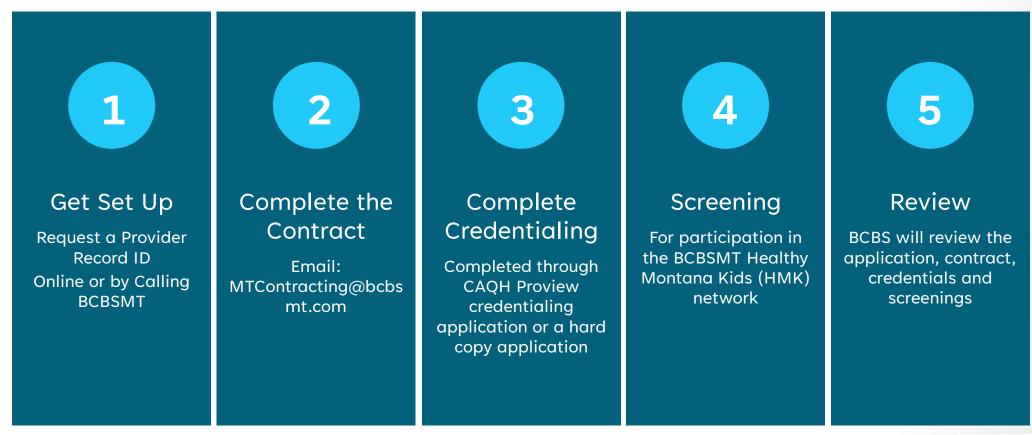
https://dphhs.mt.gov/hmk/HMKDental



Provider Information



How to Become a BCBS HMK Provider



HOW TO BECOME A CONDUENT HMK PROVIDER

- Visit MPATH Provider Services https://mtdphhsprovider.optum.com
- Click Login and Registration
- Create Optum GovID
- Register your NPI
- Begin Enrollment



Billing



Conduent



Analysis







Dental

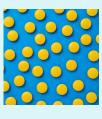
DME



Eyeglasses



FQHC/RHC



Pharmacy

BCBSMT



Medical Services



Mental Health Services



Vision



Transportation

Verify Member Eligibility

- Visit MATH Web Portal https://mtaccesstohealth.portal.conduent.com/mt/general/home.do
- Children's HMK Plus enrollment will appear as "Medicaid", or "Medicaid/HMKPlus" while HMK enrollment will show as "HMK/CHIP".
- Providers should always check children's enrollment in the web portal before providing services.



Dual Eligibility

Eligibility Spans	About HMK/CHIP		HELP Plan	Standard Medicaid	
Service Type Code	Insurance Type Code	Payer Name	Plan Coverage Description	Eligibility Effective Date	Eligibility End Date
30: Health Benefit Plan Coverage	MC: Medicaid	Medicaid/HMKPlus	Full Coverage	06/01/2021	12/31/2021
30: Health Benefit Plan Coverage	OT: Other	HMK/CHIP	HMK/CHIP Plan	05/01/2019	08/31/2021

Bill HMK/BCBS first, Medicaid/Conduent Second



Contacts

BCBSMT

Provider Customer Service

1-855-258-3489

Prior Authorization

1-855-699-9907

https://www.availity.com/

Conduent

Provider Relations

1-800-624-3958 or

1-406-442-1837

MTPRHelpdesk@conduent.c

<u>om</u>

DPHHS

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Thank you

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https://dphhs.mt.gov/HMK/

