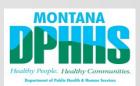
# Montana Department of Public Health and Human Services (DPHHS)

# **Non-Emergency Medical Transportation**

**IHS Tribal Monthly Medicaid Training** 

February 2023



## **Topics**

Modes of Transportation
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**NEMT Program Requirements** 

Section 209 Requirements

NEMT – Personal Transportation

Commercial and Specialized Transportation Provider Enrollment

NEMT – Commercial Transportation

NEMT – Specialized Transportation

Maintain a Dispatch Log

Resources



## **Modes of Transportation**

#### Personal

A privately owned vehicle.

#### Commercial

- Air or ground motor carrier, taxicab, or bus.
- Motor carrier operated by the IHS or a federally recognized Indian Tribe that meets all applicable public service commission standards.

## **Specialized**

- Motor carrier with an applicable public service commission license to transport physically disabled individuals (e.g. wheelchair or stretcher van).
- Motor carrier operated by the IHS or a federally recognized Indian Tribe that meets all applicable public service commission standards.



## **NEMT Program Requirements**

- NEMT is available to obtain medical services covered by Medicaid.
- Reimbursable mileage is calculated utilizing the closest site of service.
- Prior authorization is <u>required</u>.
- Per diem is not available when a round trip can be reasonably made in one day.
- Coverage is limited to the least expensive available mode of transportation.
- Attendant coverage is subject to medical necessity review.
- Mileage is rounded to the nearest whole mile.
- Mileage reimbursement is only available for loaded miles.
- Payment is made after the Medicaid Transportation Center confirms the appointment was attended.



## Section 209 Requirements

- The Consolidation Appropriations Act, 2021 added four new NEMT provider and driver requirements.
- The driver requirements apply to commercial, specialized, <u>and</u> personal transportation.
- Individual drivers providing NEMT services must:
  - Have a valid driver's license, and
  - Not be excluded from participation in any federal healthcare program.
- Providers of NEMT services should have processes in place:
  - to address any violation of state drug law, and
  - to disclose to Montana Medicaid the driving history of each employed driver.
    - This is a recordkeeping requirement. Unless specifically requested, the information does not need to be submitted to Montana Medicaid.



## NEMT – Personal Transportation

## Reimbursement

- Mileage
  - \$0.33 per mile
- Per Diem
  - Each meal: \$5.77
  - Hotel: \$41.93

## **Payment Method**

- Check
  - Issued after appointment attendance is confirmed.
  - Payment is not made if the total is less than \$5.00.



## Commercial and Specialized Transportation Provider Enrollment

- Providers enroll through the MPATH Provider Services Portal.
  - Website: <a href="https://provider-mt-mms.optum.com/">https://provider-mt-mms.optum.com/</a>
- Transportation providers will enroll as an atypical provider.
  - Commercial Provider Type 23
  - Specialized Provider Type 24
- Enrollment training guides can be found on the Montana Medicaid Provider Enrollment Page.
  - Website: <a href="https://medicaidprovider.mt.gov/providerenrollment">https://medicaidprovider.mt.gov/providerenrollment</a>



## NEMT – Commercial Transportation

#### **Claim Type**

• CMS -1500

#### **Diagnosis Code**

• In-town: Z02.90

• Out-of-town: Z75.3

#### **Procedure Code**

- A0140 Trip under 16 miles
  - One unit per trip
  - Round trip transports are billed as 2 units.
- A0100 Trip 16 miles or more
  - One unit per mile

#### Reimbursement

- A0140 \$13.73 per trip
- A0100 \$1.07 per mile



# NEMT – Specialized Transportation

#### **Claim Type**

• CMS -1500

#### **Diagnosis Code**

• In-town: Z02.90

• Out-of-town: Z75.3

#### **Procedure Code**

- A0130 Trip under 16 miles
  - One unit per trip
  - Round trip transports are billed as 2 units.
- A0100 Trip 16 miles or more
  - One unit per mile

#### Reimbursement

- A0130 \$13.73 per trip
- A0100 \$1.07 per mile



# Maintain a Dispatch Log

- Providers must maintain and retain original dispatch records.
- The dispatch log must include:
  - Member name
  - Originating address
  - Destination Address
  - Date
  - Time
  - Authorized units
  - Charges
  - Prior authorization number



#### Resources

- Prior Authorization Requests or Questions
  - **Medicaid Transportation Center** 
    - Phone: (800) 292-7114
    - Fax: (800) 291-7791
- Provider Enrollment
  - Montana Provider Relations
    - Phone: (800) 624-3958
    - Email: <u>MTEnrollment@conduent.com</u>

- Transportation Provider Page
  - Commercial
    - https://medicaidprovider.mt.gov/23
  - Specialized
    - https://medicaidprovider.mt.gov/24
- State Policy Contact
  - Transportation Program Officer
    - Lynea Linz (<u>Lynea.linz@mt.gov</u>)
      - Phone: (406) 444-3182
    - **Bureau Chief** 
      - Katie Hawkins (Khawkins@mt.gov)
        - Phone: (406) 444-4144

## **Resources and Contact Information**

#### Medicaid Transportation Center (Prior Authorization Requests or Questions)

• Phone: (800) 292-7114 | Fax: (800) 291-7791

#### Montana Provider Relations (Provider Enrollment)

• Phone: (800) 624-3958 | Email: MTEnrollment@conduent.com

#### **State Policy**

- Katie Hawkins, Allied Health Services Bureau Chief
- Phone: (406) 444-4144 | Email: <u>Khawkins@mt.gov</u>
- Lynea Linz, Transportation Program Officer
- Phone: (406) 444-3182 | Email: <u>Lynea.Linz@mt.gov</u>

#### **Transportation Provider Page**

- Commercial <a href="https://medicaidprovider.mt.gov/23">https://medicaidprovider.mt.gov/23</a>
- Specialized <a href="https://medicaidprovider.mt.gov/24">https://medicaidprovider.mt.gov/24</a>

