



MONTANA HEALTHCARE PROGRAMS NOTICE

June 28, 2023

Nursing Facility Providers

Nursing Facility QMB Claims

This provider notice is to address claims processing for nursing facility claims for Qualified Medicare Beneficiaries (QMBs) that denied when the member has QMB coverage. DPHHS is in the process of reviewing and making updates to the process so that we have fewer denials when the proper information is provided.

Please refer to the list of items below that are needed to process QMB claims.

1. List the Medicare coinsurance amount on paper and electronic UB-04 claims as standard coordination of benefits in the appropriate form locators.
2. Do not report Medicare as TPL on paper or electronic CMS-1500 claims.
3. For Turnaround Documents (TADs), enter **Medicare coinsurance days** in the memo field (titled New Diagnosis/Recent Complications) and attach the Medicare EOMB.
4. Send the Medicare EOMB with the paper claim or separately as a paperwork attachment using the Paperwork Attachment Coversheet, which is available on the [Forms page of the Provider Information website](#).
5. Electronic claims must utilize the Paperwork Attachment Indicator. The Medicare EOMB is sent separately using the Paperwork Attachment Coversheet.
6. **When submitting via the Optum Claims Portal**, the Paperwork Attachment Coversheet is not needed **if** the electronic method of transmission is selected, **and** the Medicare EOMB is uploaded as an attachment.
7. Submit the appropriate condition code on the claim if the member had a qualified 3-day inpatient stay prior to admission to the nursing facility.
8. Verify that the dates of service on the claim do not overlap dates of service on another claim already submitted and paid for that member.
9. Ensure the correct diagnosis is submitted on the claim.

A training will be planned for providers following completion of the QMB claims review.

Contact and Website Information

For any other claims questions please call or email Jenifer Thompson, Facility Based Claims Specialist at (406) 444-3997, or Jenifer.Thompson@mt.gov.

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.