



Montana Healthcare Programs Provider Notice

July 27, 2026

Informational

All Providers and Conduent Trading Partners

Trading Partner Changes Coming in 2027: Montana Healthcare Claims System (MTHCS)

Montana Healthcare Programs will implement the Montana Healthcare Claims System (MTHCS) in 2027 in partnership with Gainwell Technologies. This new system will modernize claims processing and payment operations.

If you are a practice management/billing software vendor or clearinghouse serving Montana Healthcare Programs providers, you are considered a Trading Partner and will be responsible for updating your systems and processes to support MTHCS and Gainwell EDI.

Key Changes

- All EDI transactions will transition from Conduent EDI to Gainwell EDI.
- Trading Partners must register with Gainwell and obtain a new Trading Partner ID.
- Certification is required for each transaction type before submitting production files.
- Updates to payer IDs, file naming conventions, and ISA/GS values will be required.
- SNIP Levels 1–5 and 7 validation will be applied to all submissions.

Trading Partner Responsibilities

- Complete registration through the Montana Healthcare Claims Provider Portal.
- Submit required test files and successfully complete certification.
- Coordinate with billing agents, software vendors, or clearinghouses to ensure system updates are completed.

What Providers Need to Know

- Providers using billing agents or clearinghouses should ensure those partners are preparing for these changes.
- Providers submitting through the Montana Healthcare Programs Provider Services Portal Direct Data entry (DDE) do not need to take action. Strategic National Implementation Process (SNIP) Levels 1–5 and Level 7 edits will be applied to all production files uploaded to the Montana Healthcare Programs Provider Services Portal.
- No action is required for Providers subject to Electronic Visit Verification (EVV) using Mobile Caregiver+. The EVV Vendor (NetSmart) will implement all necessary updates for a seamless transition. Changes may still be necessary for Providers using a DPHHS-certified alternate EVV solution that exchanges files with Mobile Caregiver+. A DPHHS-certified alternate EVV solution is responsible for any necessary configuration changes.

- The Montana Access to Health (MATH) Portal will be retired; portal functions will transition to the Montana Healthcare Programs Provider Services Portal and the new Montana Healthcare Claims Provider Portal.

Additional Information

EDI Companion Guides and technical documentation will be available prior to go-live and will include detailed requirements for all transactions.

Stay Informed

Subscribe for updates, announcements, and registration information at:

<https://dphhs.mt.gov/MontanaHealthcarePrograms/ClaimsModernization>. Follow the instructions to “Register your email address”, then select “MPATH – New Claims System” under Medicaid topics. Please review MTHCS Communications and Frequently Asked Questions (FAQs) for additional information.

Contact and Website Information

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.