Montana Healthcare Programs Provider Notice

October 29, 2026

Informational

Occupational Therapist, Physical Therapist, and Speech-Language Pathologist Providers

Place-of-Service (POS) Code 99 for Occupational, Physical, and Speech Therapy Services

This notice clarifies the requirements for reporting Place-of-Service (POS) codes for therapy services.

Place of Service Requirements
When submitting a claim for therapy services, the provider must select the place-of-service (POS) code that accurately reflects the physical location of the service in accordance with CMS standards and the Administrative Rule of Montana (ARM) 37.85.413.

Place of Service Code 99
POS code 99 is a nonspecific code to be used when no other POS code accurately describes the setting in which the service was rendered. Claims submitted with the POS code 99 must include attached documentation that:

- identifies and describes the setting in which the service was provided; and
- explains why other applicable POS codes cannot be used.

Montana Medicaid's policy is that if a POS code is not explicitly prohibited in the ARMs, applicable provider manual, or published guidance, then billing that POS code is not restricted except for specific restrictions such as services bundled into a facility per-diem, or situations that are clinically impossible (e.g., telehealth for surgical procedures).

If a claim with POS code 99, including attached supporting documentation, is denied and you believe it was denied inappropriately, you will need to follow the Health Resources Division Claims Appeal Process. They will review your appeal and make corrections if necessary.

Contact and Website Information

If you have questions, please contact Laurie Nelson, Therapies Program Officer, at (406) 444-4066 or email Laura.Nelson@mt.gov.

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email Montana Provider Relations Helpdesk.

Visit the Montana Healthcare Programs Provider Information website to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the Contact Us page on the Provider Information website for additional DPHHS contact numbers.