



# Montana Healthcare Programs Provider Notice

## January 12, 2026

### All Providers

## Montana Healthcare Programs Support Services Holiday Closures

Please note the new 2026 holiday schedule and support availability.

Montana Healthcare Programs Support Services – Provider Relations Call Center, Member Call Center, Claims, and Third-Party Liability (TPL) – will be **closed** on the 2026 holidays or their observed date listed below.

Holiday	Day	Date Observed	Support Services
New Year's Day	Thursday	January 1, 2026	Closed
Martin Luther King Jr. Day	Monday	January 19, 2026	Closed
Memorial Day	Monday	May 25, 2026	Closed
Independence Day	Friday	July 3, 2026	Closed
Labor Day	Monday	September 7, 2026	Closed
Thanksgiving Day	Thursday	November 26, 2026	Closed
Christmas Day	Friday	December 25, 2026	Closed

Automated services will be available:

- Provider Relations – (800) 624-3958
- IVR – (800) 714-0060
- FaxBack – (800) 714-0075

Montana Healthcare Programs Support Services – Provider Relations Call Center, Member Call Center, Claims, and Third-Party Liability (TPL) – will be **open** on the 2026 holidays or their observed date listed below.

Holiday	Day	Date Observed	Support Services
Washington's Birthday / Presidents Day	Monday	February 16, 2026	Open
Columbus Day	Monday	October 12, 2026	Open
Veterans Day	Wednesday	November 11, 2026	Open

### Contact and Website Information

For questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.