



Montana Healthcare Programs Provider Notice

September 10, 2026

Informational

HRPW and HEART TCM Providers

Changes for HRPW and HEART TCM Providers

The Medicaid High Risk Pregnant Women (HRPW) TCM program has been updated to align with other state TCM programs and to expand the eligible population aligning with the Healing and Ending Addiction through Recovery and Treatment (HEART) Initiative. Additionally, provider requirements were broadened to include organizations providing TCM home visiting services. The following changes will take effect on January 1, 2026.

Member Eligibility:

In addition to the member eligibility criteria listed in ARM **37.86.3402**, Montana Medicaid expanded the HRPW and HEART TCM eligible populations to include:

- HRPW (served through 12 months postpartum) who meet one of the following criteria:
 - Has someone in their immediate environment who abuses alcohol, tobacco, or substances; or
 - Has a Substance Use Disorder/Severe Disabling Mental Illness (SUD/SDMI) diagnosis.
- HEART (Parent/Caregiver) who meets the following criteria:
 - Has a child in the home aged 0-5, and
 - Has a SUD/SDMI diagnosis.

Covered Services:

TCM services have been updated to specify the frequency of assessments to the following:

- Face-to-face assessments must occur at least monthly.
- Re-assessments must occur yearly at a minimum or more often as indicated by a change in individual needs.

All other covered TCM services remain unchanged.

Non-Covered Services:

The following activities may not be billed as TCM services and are not reimbursable as a unit of TCM:

- Direct medical services, including counseling or the transportation or escort of members;
- Duplicate payment made to public agencies or private entities under the State Plan and other federal program authorities including block grants and waivers;
- Writing, recording, or entering case notes for the member's files;
- Coordination of the investigation of any suspected abuse, neglect, and/or exploitation cases;
- Travel to and from member activities; and
- Any TCM service less than 8 minutes duration if it is the only service provided that day.

Updated HRPW and HEART TCM Provider Requirements:

- Providers must:
 - Understand and deliver all core elements of TCM services including assessment, care plan development, service coordination, monitoring, and reassessment.
 - Have experience in the delivery of home and community services and working with low-income families, especially pregnant or parenting women, caregivers, and children;
 - Demonstrate linkages and referral ability with essential social and health services agencies and individual practitioners in the area to be served;

- Demonstrate knowledge of federal, state, and local programs for children and pregnant women such as: Title V programs, WIC, immunizations, perinatal health care, family planning, genetic services, hepatitis B screening, EPSDT, etc.; and nationally recognized perinatal and child health care standards;
- Providers must maintain a sufficient number of staff to meet the TCM service needs of the target population. With approval from Montana DPHHS, a qualified paraprofessional may also be part of the TCM team. However, the TCM provider must directly employ, at a minimum, either a nurse or social worker. The requirements for the TCM team members are as follows:
 - Nurse:
 - Montana licensed registered nurse (RN) with public health, community health, or child health nursing coursework; or
 - Montana licensed certified nurse practitioner (CNP); or
 - Montana licensed practical nurse (LPN) with over six months case management experience who is under the supervision of an RN or CNP.
 - Social Worker:
 - A master's degree in social work (MSW) or counseling; or
 - A bachelor's degree in social work (BSW) with two years' experience.
 - Qualified Paraprofessional (If included):
 - Must work under the direct supervision of a qualified professional team member (Nurse or Social Worker) who would conduct a preliminary member assessment and determine the suitability of using a paraprofessional as part of the TCM team and must:
 - Have an Associate Degree in Behavioral Sciences or related field and two years of closely related work experience; **or**
 - Complete a state-sponsored training for paraprofessional case managers; **or**
 - Have equivalent experience approved by the Department.

Final approval for provider enrollment into TCM is decided by the division and program officer within DPHHS who oversees the specific TCM program. For more information, visit the [Montana Healthcare Programs Provider Information website](#).

Contact and Website Information

For additional information regarding TCM HRPW & HEART program, contact the DPHHS Health Resources Division, (406) 444-5905.

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit <https://medicaidprovider.mt.gov/Training> for training resources, including monthly training on Provider Enrollment, General Resources, and Billing 101.

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.