



## Montana Healthcare Programs Provider Notice

April 23, 2025

**Reminder**

**Critical Access Hospital, Indian Health Service (IHS), Inpatient Hospital, Mid-Level, Outpatient Hospital, Physician, RHC, FQHC, and Tribal 638 Providers**

### **Written Orders Regarding Occupational, Physical, and Speech Therapy**

This is a reminder that it is the **responsibility** of the **referring** physician or mid-level practitioner to sign a written order and plan of care every 180 days before any occupational, physical or speech therapy services can be performed.

Therapy services require a written order from a referring physician or mid-level practitioner every 180 days along with a plan of care regardless of consecutive care past the initial 180 days. All verbal orders must be followed up by a written order within 30 days of the verbal order. The plan of care is a separate document from the written order.

### **Contact and Website Information**

If you have questions, please contact Laurie Nelson, Occupational, Physical, and Speech Therapy Program Officer, at (406) 444-4066 or email [Laura.Nelson@mt.gov](mailto:Laura.Nelson@mt.gov).

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.