



## Montana Healthcare Programs Provider Notice

October 9, 2025

Effective October 1, 2025

Informational

### **Mid-Level Practitioners, Occupational Therapists, Physical Therapists, Podiatrists, Physicians, Psychiatrists, and School Based Services**

### **Place of Service Code 10 (Telehealth in the Home) Added As Valid for CPT Codes 97110 and 97530**

Effective October 1, 2025, Montana Healthcare Programs has updated our billing guidelines to allow the use of Place of Service (POS) 10 for telehealth services associated with CPT codes 97110 and 97530. Providers rendering these services must bill the appropriate POS based on the member's location at the time of service.

For all dates of service on or after October 1, 2025, providers rendering these telehealth services must bill the appropriate POS code based on the member's location at the time of service.

- POS 2 – To be used when telehealth services are rendered to a member who is at a location other than their home, such as a facility or clinic.
- POS 10 – To be used when telehealth services are rendered to a member located in their home

### **Contact and Website Information**

If you have questions, please contact Laurie Nelson, Optometric, Therapies, and School-Based Services Program Officer, at (406) 444-4066 or email [Laura.Nelson@mt.gov](mailto:Laura.Nelson@mt.gov).

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.