



Montana Healthcare Programs Provider Notice

September 3, 2025

Informational

All Providers

Medicaid Enrollment for Ordering, Referring, and Prescribing (ORP) Providers

Federal regulation 42 CFR 455.410 requires all providers who order, refer, or prescribe (ORP) services for Montana Healthcare Programs members to be enrolled with Montana Healthcare Programs. Active enrollment is required even if the ORP provider does not bill Montana Healthcare Programs for their services.

Enrolling as an ORP provider does not require the provider to accept Montana Healthcare Programs members or submit claims for payment. ORP providers can continue to provide services for enrolled members without billing Montana Healthcare Programs. Active ORP provider enrollment ensures services rendered as a result of an order, referral, or prescription are eligible for reimbursement. If an enrolled provider submits a claim for services ordered, referred, or prescribed by a non-enrolled provider, the enrolled provider's claim will be denied. Additional information regarding provider enrollment can be found at medicaidprovider.mt.gov/providerenrollment.

ORP Enrollment Training

Training will be available in September. All training sessions begin at 9 a.m.

- Thursday, September 4
- Monday, September 8
- Thursday, September 11
- Tuesday, September 16
- Wednesday, September 24

Contact and Website Information

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](mailto:Montana.Provider.Relations@mt.gov).

Visit the [Montana Healthcare Programs Provider Information website](https://montanahealthcareprograms.org/provider-information) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.