



Montana Healthcare Programs Provider Notice September 2, 2025

Reminder

Federally Qualified Health Center (FQHC), Rural Health Clinic (RHC), and Urban Indian Organization (UIO) Providers

How to Choose the Correct Claim Form

Most services for FQHCs, RHCs, and UIOs are billed on a UB-04 claim form. There is only one exception where it is appropriate to bill on a CMS-1500 claim form. See below for information on which claim forms are used to bill specific services.

Services billed on a **UB-04 claim form**:

- FQHC and RHC services
 - Service must be included in the Prospective Payment System (PPS) rate calculation either through the initial baseline rate determination or through an approved change in scope of service request
- Specified non-FQHC and non-RHC services that have been approved to be paid outside the PPS; these are:
 - Promising pregnancy care group education
 - Long-Acting Reversible Contraceptive Devices (LARCs)
 - Certified Behavioral Health Peer Support Services
 - Telehealth Originating Site Fee
- Outpatient FQHC and RHC services for Healthy Montana Kids (HMK) members including vaccines and vaccine administration

Services billed on a **CMS-1500 claim form**:

- FQHC and RHC services rendered in a hospital setting. This is the only time services are billed on a CMS-1500 claim form. Acceptable Place of Service (POS) codes are:
 - Inpatient Hospital POS 21
 - On Campus – Outpatient Hospital POS 22
 - Emergency Room POS 23

Inpatient services for HMK members should be billed to BlueCross BlueShield of Montana on the appropriate claim form.

For more information on claims submission, see the [Claim Instructions page](#) on the Montana Healthcare Programs website. From the Home page, select the Site Index drop-down from the menu on the left side of the screen and left-click the Claim Instruction entry.

Contact and Website Information

If you have questions, please contact:

- FQHC/RHC Program Officer, (406) 444-7018
- UIO Program Officer, (406) 444-1292
- HMK Program Officer, (406) 444-6002

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.