



Montana Healthcare Programs Provider Notice

October 15, 2024

All Providers

Revalidation Requirement Deadline

Montana Healthcare Programs requires all actively enrolled providers and suppliers to revalidate their enrollment information every 5 years to comply with the Patient Protection and Affordable Care Act Section 6401(a) and 42 CFR 424.515. Therefore, enrollments with an approved effective date before December 31, 2019, are due for revalidation.

Overdue revalidations not completed by December 31, 2024, will result in suspended payments. Additionally, payments made by Montana Healthcare Programs could be recouped back to the original revalidation due date.

Providers should review the current [Provider Revalidation List](#) on the Provider Information website to check their revalidation status. Providers may also review their Correspondence History on the MPATH Provider Services Portal. Montana Healthcare Programs sent notification letters beginning August 2023 to the address on file 90 days before the revalidation due date.

While in the MPATH Provider Services Portal, review and update licensure and certifications regardless of revalidation status. These must be kept up to date to prevent claims payment delays.

Instructions are posted on the [Training page](#) on the Provider Information website. For technical issues completing revalidations, contact Montana Provider Relations at MTPRHelpdesk@Conduent.com or call (800) 624-3958, select Option 7 (Provider) and follow the prompts for revalidation assistance.

Contact and Website Information

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email Montana Provider Relations Helpdesk.

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.