



Montana Healthcare Programs Provider Notice

March 6, 2024

Reminder

Revised

Licensed Addiction Counselors, Licensed Marriage and Family Therapists, Licensed Professional Counselors, and Social Workers

Licensing Requirements for Out-of-State Mental Health Practitioners Practicing Via Telehealth in Montana

This provider notice serves as a reminder to enrolling and revalidating out-of-state mental health practitioners of the Montana Department of Labor and Industry Board of Behavioral Health's licensing requirements for providing mental health services via telehealth to clients located in Montana.

Per the Montana Board of Behavioral Health:

Telehealth/telepractice is a method of delivery of services and not a specific type of license or practice. To practice under the scope of the professions licensed under this board you must be licensed in the state of Montana (e.g., where the services are occurring).

Note that laws concerning telepractice/telehealth vary from jurisdiction to jurisdiction so you should also check with the regulatory entity in the jurisdiction where you are licensed with regard to its laws.

For more information on mental health practitioner licensing, please visit the Montana Department of Labor and Industry Board of Behavioral Health's website, [Board of Behavioral Health \(mt.gov\)](https://www.mt.gov/behavioralhealth)

Contact and Website Information

For questions regarding Children's Mental Health Services, contact the Children's Mental Health Bureau Program Officer, Brittany Craig, at (406) 444-6018 or email Brittany.Craig@mt.gov.

For questions regarding Adult Mental Health or SUD Services, contact the Behavioral Health and Developmental Disabilities Program Officer, Chelsey Hallsten, at (406) 444-9330 or email Chelsey.Hallsten@mt.gov.

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](mailto:Montana.Provider.Relations@mt.gov).

Visit the [Montana Healthcare Programs Provider Information website](https://www.mt.gov/behavioralhealth) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](https://www.mt.gov/behavioralhealth) on the Provider Information website for additional DPHHS contact numbers.