



# Montana Healthcare Programs Provider Notice

July 1, 2024

**Effective July 1, 2024**

## Pharmacy Providers

### 2024 Annual Pharmacy Dispensing Fee Survey

The Department of Public Health and Human Services (DPHHS) is performing the annual pharmacy dispensing fee survey as required by Administrative Rules of Montana (ARM) 37.86.1105. Understanding pharmacies' true cost of dispensing prescriptions is an important factor in assessing the reimbursement needed to sustain a strong network of pharmacies to serve Montana Healthcare Programs members. To ensure DPHHS has the most comprehensive information available to provide your pharmacy a reasonable dispensing fee, we request that you complete a confidential survey.

#### Important Information

- An online survey will be used. Access the DPHHS online survey on the [Montana Healthcare Programs Dispensing Fee Survey webpage](#).
- A separate survey for each Montana pharmacy is required.
- Please provide the latest year's data. The latest year's data will depend on how your accounting books are completed (i.e., calendar year, state fiscal year, federal fiscal year, or a year from when you submit the survey).
- For new providers, the survey should be completed based on six months of operation.
- Failure to respond to the survey will result in an assignment to your pharmacy of the minimum dispensing fee based on the lowest calculated cost to dispense, as stated in ARM 37.86.1105 (3)(a) and (3)(b). The lowest calculated cost to dispense is currently \$5.28.
- If your pharmacy's calculated cost to dispense a prescription is less than the established dispensing fee for Montana Healthcare Programs, then the lesser dispensing fee will be applied during payment computation.
- The deadline for the survey is August 30, 2024.

**You will have the ability to print or save your survey submission after you have clicked Submit. Save a copy of your submission for your records.**

#### Contact and Website Information

If you have questions, please contact Dani Feist, Pharmacy Program Officer, at (406) 444-2738 or email [HRDRxTeam@mt.gov](mailto:HRDRxTeam@mt.gov).

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.