All Providers

Managed Care Referrals for Indian Health Service (IHS), Tribal 638, and Urban Indian Organization (UIO) Providers

Passport and Team Care referrals for a Medicaid member designated American Indian/Alaskan Native (AI/AN) in the Medicaid system are not required when the member is visiting an Indian Health Service Unit, a Tribal 638 Facility, or an Urban Indian Organization (I/T/U).

Passport and Team Care referral is not required when an I/T/U refers an AI/AN member to a provider who is not their designated Passport provider or Team Care provider. The non-I/T/U provider will be required to have the NPI for the I/T/U in field 17a on a CMS-1500 or in field 7 on a UB-04 or claims will be denied.

The I/T/U is required to keep internal documentation of all referrals, and the number of visits approved for each referral. Below is a sample table of how internal documentation can be recorded.

<table>
<thead>
<tr>
<th>Member</th>
<th>ID</th>
<th>Facility/Department Referred To</th>
<th>Provider Referred To</th>
<th>Medical History/Findings</th>
<th>Number of Visits</th>
</tr>
</thead>
<tbody>
<tr>
<td>John Smith</td>
<td>1234567</td>
<td>Barney Hospital/ENT</td>
<td>Dr. Marc McDonald</td>
<td></td>
<td>2</td>
</tr>
<tr>
<td>Sally Smith</td>
<td>1234569</td>
<td>Barney Hospital/OB</td>
<td>Dr. Mae Johnson</td>
<td></td>
<td>8</td>
</tr>
</tbody>
</table>

Contact and Website Information

If you have questions about the Passport to Health Program, please contact the Primary Care and Population Health Program Officer, Elizabeth LeLacheur, at (406) 444-0991 or email elelacheur@mt.gov.

If you have questions about IHS/Tribal/Urban Indian Organizations, please contact the IHS/Tribal 638/UIO Section Supervisor, Casey Peck, at (406) 444-5778 or email casey.peck3@mt.gov.

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email Montana Provider Relations Helpdesk.

Visit the Montana Healthcare Programs Provider Information website to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the Contact Us page on the Provider Information website for additional DPHHS contact numbers.