Effective July 10, 2023

End of Public Health Emergency (PHE)

End of Temporary Revision to Case Management General Provisions

On February 9, 2023, the State of Montana received notice from the Secretary of the U.S. Department of Health and Human Services (HHS) that the COVID-19 Public Health Emergency (PHE) would be extended for 90 days. Additionally, the Secretary noted that based on current trends regarding COVID-19, HHS is planning for this to be the final renewal and that the PHE will end on May 11, 2023.

Effective April 2, 2020, Montana Healthcare Programs had provided an exception to the provision in ARM 37.86.3305 (5) that case management services must be delivered by a case manager whose primary responsibility is the delivery of case management services. This temporary exception allowed providers to bill for and be reimbursed by Montana Healthcare Programs for case management services provided by qualified mental health staff whose primary responsibility is not the delivery of case management services.

This temporary provision will be in effect for 60 days after the public health emergency ends on May 11, 2023, therefore, the provision will end on July 10, 2023.

Contact and Website Information

If you have questions, please contact:

- Behavioral Health and Developmental Disabilities (BHDD) Treatment Bureau at (406) 444-3964
- Children’s Mental Health Bureau at (406) 444-4545
- Health Resources Division at (406) 444-4455

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email Montana Provider Relations Helpdesk.

Visit the Montana Healthcare Programs Provider Information website to access your provider type page. Choose Resources by Provider Type in the left-hand menu.