



# MONTANA HEALTHCARE PROGRAMS NOTICE

**March 9, 2022**

## **All Providers**

### **Add-On and E&M Code Editing**

On November 17, 2022, a new claim auditing solution was implemented into the Medicaid claims processing system. There are some system issues where the add-on and E&M code editing is not occurring appropriately, thus causing claim denials. Providers will see these on the remittance advice with reason and remark code combinations 018/M86 or 005/B15. Claims are currently being manually reviewed plus system coding and testing are in progress. Claims that have inappropriately denied will be reprocessed once the coding changes are implemented.

### **Contact and Website Information**

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.