



MONTANA HEALTHCARE PROGRAMS NOTICE

January 4, 2023

All Providers

2023 Closure Dates – New!

Montana Healthcare Programs Support Services Holiday Closures

Please note the new 2023 holiday schedule and support availability.

Montana Healthcare Programs Support Services – **Provider Relations Call Center, Member Call Center, Claims, and Third-Party Liability (TPL)** – will be **closed** on the 2023 holidays or their observed date listed below.

Holiday	Closed Date	Support Services
New Year’s Day (Sunday)	Observed Monday, January 2	Closed
Martin Luther King Day	Monday, January 16	Closed
Memorial Day	Monday, May 29	Closed
Independence Day	Tuesday, July 4	Closed
Labor Day	Monday, September 4	Closed
Thanksgiving Day	Thursday, November 23	Closed
Christmas Day	Monday, December 25	Closed

Automated services will be available:

- Provider Relations – (800) 624-3958
- IVR – (800) 714-0060
- FaxBack – (800) 714-0075

Montana Healthcare Programs Support Services – **Provider Relations Call Center, Member Call Center, Claims, and Third-Party Liability (TPL)** – will be **open** on the 2023 holidays or their observed date listed below.

Holiday	Opened Date	Support Services
Washington’s Birthday / Presidents Day	Monday, February 20	Open
Columbus Day	Monday, October 9	Open
Veterans Day (Saturday)	Observed Friday, November 10	Open

Contact and Website Information

For questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or [email MTPRHelpdesk@conduent.com](mailto:MTPRHelpdesk@conduent.com).

Visit the Montana Healthcare Programs Provider Information website at <https://medicaidprovider.mt.gov>.