MONTANA HEALTHCARE PROGRAMS NOTICE
March 29, 2022

All Providers

Effective April 1, 2022

Nurse First Advice Line Services Ending

Nurse First Advice Line services will no longer be available to Montana Healthcare Programs members effective April 1, 2022.

We ask that members contact their primary care provider with any healthcare related questions or concerns or dial 911 if it is an emergency.

A notice will be mailed to members regarding this stop in service.

Contact Information

If you have any questions regarding this change, please contact Krista Pratt at (406) 444-6002 or email Krista.Pratt@mt.gov.

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email Montana Provider Relations Helpdesk.

Visit the Montana Healthcare Programs Provider Information website at https://medicaidprovider.mt.gov.