



MONTANA HEALTHCARE PROGRAMS NOTICE

July 13, 2022

Indian Health Service/Tribal 638 Providers

After-Hours Crisis Line Services

This notice is for Tribal and Indian Health Service programs that operate an after-hours crisis line. This service is billable when provided by a licensed behavioral health professional acting within the scope of their license. Crisis response is an essential service that increases the resources available to a member when they need them.

Billing Procedures

Claims must be submitted on a UB-04 claim form using either revenue code 513 or 944 and procedure code 90839. This code may be used for services after normal business hours, weekends, and holidays.

Contact Information

If you have questions, please contact the IHS/Tribal Programs Section Supervisor at (406) 444-5778.

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

[Visit the Montana Healthcare Programs Provider Information website at https://medicaidprovider.mt.gov.](https://medicaidprovider.mt.gov)