



# MONTANA HEALTHCARE PROGRAMS NOTICE

## January 14, 2022

### All Providers

## 2022 Closure Dates – New!

### Montana Healthcare Programs Support Services Holiday Closures

Please note the new 2022 holiday schedule and support availability.

Montana Healthcare Programs Support Services – **Provider Relations Call Center, Member Call Center, Claims, and Third-Party Liability (TPL)** – will be **closed** on the 2022 holidays or their observed date listed below.

Holiday	Closed Date	Support Services
Martin Luther King Day	Monday, January 17	Closed
Memorial Day	Monday, May 30	Closed
Independence Day	Monday, July 4	Closed
Labor Day	Monday, September 5	Closed
Thanksgiving Day	Thursday, November 24	Closed
Christmas Day (Sunday)	Observed Monday, December 26	Closed

Automated services will be available:

- Provider Relations – (800) 624-3958
- IVR – (800) 714-0060
- FaxBack – (800) 714-0075
- [Provider Website](#)

Montana Healthcare Programs Support Services – **Provider Relations Call Center, Member Call Center, Claims, and Third-Party Liability (TPL)** – will be **open** on the 2022 holidays listed below.

Holiday	Opened Date	Support Services
Washington’s Birthday / President’s Day	Monday, February 21	Open
Columbus Day	Monday, October 10	Open
Veterans Day	Friday, November 11	Open

## Contact Information

For questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or [email MTPRHelpdesk@conduent.com](mailto:MTPRHelpdesk@conduent.com).

Visit the Montana Healthcare Programs Provider Information website at <https://medicaidprovider.mt.gov>.