



MONTANA HEALTHCARE PROGRAMS NOTICE

January 11, 2021

All Providers

Provider Support Services Closed for Martin Luther King Day, Monday, January 18, 2021

The following Montana Healthcare Programs Support Services will be closed Monday, January 18, 2021 in observation of Martin Luther King Day:

- Provider Relations Call Center
- Member Call Center
- Claims
- Third Party Liability (TPL)

Automated services including IVR at (800) 624-3958, the [MATH Web Portal](#), and the [Provider Website](#) will be available.

Operations will resume Tuesday, January 19, 2021 at 8AM Mountain Time.

Contact Information

[For claims questions or additional information, contact Montana Provider Relations at \(800\) 624-3958 or \(406\) 442-1837 or email \[MTPRHhelpdesk@conduent.com\]\(mailto:MTPRHhelpdesk@conduent.com\).](#)

[Visit the Montana Healthcare Programs Provider Information website at <https://medicaidprovider.mt.gov>.](https://medicaidprovider.mt.gov)