



# MONTANA HEALTHCARE PROGRAMS NOTICE

**May 15, 2020**

**All Provider Types**

**Effective April 2, 2020**

## **Temporary Revision to Case Management General Provisions**

Montana Healthcare Programs is continually working to improve safe access to Montana Medicaid services throughout the public health emergency. Therefore, effective April 2, 2020, Montana Healthcare Programs will provide an exception to the provision in [ARM 37.86.3305 \(5\)](#) that case management services must be delivered by a case manager whose primary responsibility is the delivery of case management services.

This temporary exception will allow providers to bill for and be reimbursed by Montana Medicaid Programs for case management services provided by qualified mental health staff whose primary responsibility is *not* the delivery of case management services.

This provision will be in effect for 60 days after the public health emergency ends.

## **Contact Information**

Addictive and Mental Disorders Division, Medicaid Program Officer - (406) 444-4926

Children's Mental Health Bureau, Medicaid Program Officer – (406) 444-7392 or (406) 444-7064

[For claims questions or additional information, contact Montana Provider Relations at \(800\) 624-3958 or \(406\) 442-1837 or email \[MTPRHelpdesk@conduent.com\]\(mailto:MTPRHelpdesk@conduent.com\).](#)

[Visit the Montana Healthcare Programs Provider Information website at <https://medicaidprovider.mt.gov>.](https://medicaidprovider.mt.gov)