



MONTANA HEALTHCARE PROGRAMS NOTICE

December 1, 2020

ASC, CAH, Family Planning Clinic, FQHC, Hospital Inpatient, Hospital Outpatient, IHS, Mid-Level, Pharmacy, Physician, Public Health Clinic and RHC Providers

Effective January 1, 2021

Montana Plan First

Change in Application Process for Plan First

As of January 1, 2021, all Plan First applications must be submitted to and processed by the Montana Office of Public Assistance (OPA). All applications for Plan First will be on a new format and must be submitted to OPA via the [electronic submission method at https://apply.mt.gov/](https://apply.mt.gov/). Paper applications, obtained from OPA, may be submitted through OPA physical offices.

If providers have old paper applications on hand, these must be destroyed by December 31, 2020.

Contact Information

[Linda Skiles-Hadduck, Plan First Program Officer, email liskiles-hadduck@mt.gov](mailto:liskiles-hadduck@mt.gov) or telephone (406) 444-6868
[For claims questions or additional information, contact Montana Provider Relations at \(800\) 624-3958 or \(406\) 442-1837 or email MTPRHelpdesk@conduent.com.](tel:8006243958)

[Visit the Montana Healthcare Programs Provider Information website at https://medicaidprovider.mt.gov.](https://medicaidprovider.mt.gov)