



# MONTANA HEALTHCARE PROGRAMS NOTICE

**March 20, 2020**

## Pharmacy Providers

**Effective March 20, 2020**

### Billing for Insulin Products

In June of 2019, the Food and Drug Administration (FDA) requested that manufacturers of insulin pens update their labeling to require that pens be dispensed in the original sealed carton. Prior to this, many pharmacies have dispensed individual pens in order to comply with insurance companies' maximum day supply requirements.

Effective March 20, Montana Healthcare Programs will allow up to a 100-day supply on insulin products. This policy is **ONLY** to accommodate claims for which the day supply for the **SMALLEST** available package exceeds our 34-day supply limit. It is **NOT** intended to allow a greater than 34-day supply for members who use the smallest available package size in under 34 days. Please see the following examples for appropriate billing.

A member's Levemir® dose indicates that a box of Levemir® FlexTouch® will last 45 days. Please bill one box with a day supply of 45 days.

A member's Lantus® dose indicates that a box of Lantus® Solostar® will last 20 days. Please bill one box for 20 days. **Do not** bill 2 boxes for 40 days as that is over the 34-day supply limit.

A member's NovoLog® dose indicates that a box of Novolog® Pens will last 105 days. Please call the Drug Prior Authorization Unit for a manual override to allow for the correct day supply of 105 days.

A member's Levemir® dose indicates that a Levemir® vial will last 38 days. Please bill one vial with a day supply of 38 days.

If further guidance or assistance is needed, please call the Drug Prior Authorization Unit at the contact below.

For questions regarding this policy, please contact Shannon Sexauer, PharmD, Medicaid Pharmacist at (406) 444-5951 or Dani Feist, Pharmacy Program Officer at (406) 444-2738.

### Contact Information

Drug Prior Authorization Unit  
Mountain-Pacific Quality Health  
3404 Cooney Drive  
Helena, MT 59602  
406-443-6002 or 1-800-395-7961 (Phone)  
406-513-1928 or 1-800-294-1350 (Fax)

[For claims questions or additional information, contact Montana Provider Relations at \(800\) 624-3958 or \(406\) 442-1837 or email \[MTPRHelpdesk@conduent.com\]\(mailto:MTPRHelpdesk@conduent.com\).](#)

[Visit the Montana Healthcare Programs Provider Information website at <https://medicaidprovider.mt.gov>.](https://medicaidprovider.mt.gov)