



MONTANA HEALTHCARE PROGRAMS NOTICE

October 09, 2018

Outpatient Hospitals, Critical Access Hospitals, Mid-levels, Physicians, IDTF Providers

Effective Immediately

CT of the Brain and MRI of the Head Tips

Hospital claims are now being edited against a list of medically necessary diagnoses for CT of the Brain and MRI of the Head. With this change the department has a few tips to assist providers.

1. Claims for emergency rooms, should be submitted via paper to Conduent so the claims can appropriately be forced through claims resolution. (The criteria is no longer required for emergency room claims).
2. Prior to submitting a claim, ensure your coding is as accurate and detailed as possible.
3. For any Department of Correction claims please submit paper claims to Conduent so the claims can appropriately be forced through claims resolution.
4. When submitting a prior authorization request to MPQH, when headache is the sole or primary diagnosis, or a request for clinical review of a denied claim, which you believe InterQual criteria has been satisfied, please include the following:
 - Completed Medical-Surgical Prior Authorization Request form;
 - Paper claim; and
 - Supporting medical documentation.

The form can be located under the Forms link on the Site Index. Providers are **required** to ensure the form is complete and all supporting clinical documentation related to the request must be submitted with this form.

Please fax this information MPQH at (877) 443-2580 (long distance) or (406) 513-1923 (local), or mailing to 3404 Cooney Drive, Helena, MT 59602.

Contact Information

If you have any questions, please contact:

Hospital Program Officer, (406) 444-4834 or

Physician/Mid-Level Program Officer (406) 444-3995

For additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email MTPRHelpdesk@conduent.com.

Visit the Montana Healthcare Programs Provider Information website at www.medicaprovider.mt.gov.