

Healthy Montana Kids Overview

April 25, 2017

History of HMK

HMK Plan Act created an umbrella HMK Program

HMK Plus

- Formerly known as Children's Medicaid
- Children with incomes between 0-143% FPL
- Covers children up to age 19
- HMK Plus reimbursement
- EPSDT
- Passport Program
- HMK Plus member ID card

HMK

- Formerly known as CHIP
- Covers children with incomes from 144%-261% of the FPL
- Covers children up to age 19
- HMK reimbursement
- HMK benefits

About the Healthy Montana Kids Plan

The following services and more are covered by HMK.

- Immunizations
- Well-child checkups
- Vision care
- Dental care
- Prescriptions
- Hospital stays
- Physicals
- Lab and x-ray services
- Ambulance services
- Mental health service

How to Become a HMK Provider

- Contact BCBSMT to sign up as a HMK medical provider. The BCBSMT provider customer service phone number is 855-313-8914.
- The HMK and HMK *Plus* dental networks are not the same.
- Contact Conduent to sign up as a HMK dental or eyeglass provider. The Conduent provider relations phone number is 800-624-3958.

MATH Web Portal Information

- Information about both HMK and HMK *Plus* is found in the Montana Access to Health (MATH) web portal.
- Children's HMK *Plus* enrollment will appear as "Medicaid", while HMK enrollment will show as "HMK/CHIP".
- Providers should always check children's enrollment in the web portal before providing services.

HMK Dental Facts

- HMK uses a 2012 ADA dental claim form for reimbursement.
- HMK pays 85% of billed charges.
- HMK has a limit of \$1,900 in charges, and \$1,615 in paid reimbursement per state fiscal year (July-June).
- IHS needs to enroll their dental providers as HMK dental providers, but dental claim forms use IHS NPI.
- Dental anesthesia for children ages 6 and up **MUST** be prior authorized.

Differences between HMK and HMK+ benefits

- HMK and HMK *Plus* have different Centers of Excellence for out-of-state hospital services.
- HMK is not available for insured children.
- HMK and HMK *Plus* have non-interchangeable prior authorization processes.
 - HMK *Plus* uses Mountain Pacific Quality Health Foundation for prior authorization (PA).
 - HMK uses BCBSMT for PA.
 - If a child's eligibility changes mid-treatment, they will need to reauthorize their treatments.

Differences between HMK and HMK+ benefits continued

- HMK and HMK *Plus* have different provider networks.
- If a child's eligibility changes mid-treatment, they may need to change providers.
- HMK requires prior authorization from BCBSMT for out-of-state services. Please keep this in mind when referring children to specialists.
- HMK *Plus* is subject to the Passport Program.
- HMK is not subject to the Medicaid EPSDT rules.

Differences between HMK and HMK *Plus* benefits

- HMK does not cover orthodontia.
- HMK requires prior authorization for therapies, while HMK *Plus* does not.
- Dental anesthesia or eyeglass add-ons require prior authorization from Gail Moloney, 444-7045.
- Pharmacies dispensing medical supplies, such as diabetic supplies or inhaler spacers, must sign up with BCBSMT to be a medical supply provider. Claims for these supplies may be sent to BCBSMT as an electronic claim or paper CMS-1500.

HMK Billing - Conduent

- The following HMK services are billed to Conduent:
 - Dental,
 - Pharmacy,
 - Federally Qualified Health Center (FQHC) and Rural Health Clinic (RHC) services, and
 - Community Based Psychiatric Rehabilitation and Support.
- Claims may be submitted electronically or mailed to Claims Processing, P.O. Box 8000, Helena, MT, 59604.
- HMK Provider questions for these HMK services should be directed to Conduent Provider Relations at 800-624-3958.

HMK Billing-BCBSMT

- Claims for most HMK medical and mental health services are billed to Blue Cross and Blue Shield of Montana (BCBSMT), PO Box 4309, Helena MT 59604.
- Claims may be submitted electronically or mailed to BCBSMT.
- Details about the the HMK benefit plan can be found in the “*HMK Evidence of Coverage*” found on HMK’s website www.hmk.mt.gov.
- HMK provider questions for benefits administered by BCBSMT should be directed to BCBSMT provider customer service at 855-313-8914.

HMK Billing-BCBSMT

- **DPHHS Contacts:**

- Mike Mahoney, Contract Manager, (444-0904)
- Liz LeLacheur, HMK Program Officer, (444-6002)
- Gail Moloney, HMK Dental and Vision Program Officer, (444-7045)
- Dani Feist, Pharmacy Program Officer,
(444-2738)

- **Conduent:**

- Provider Relations - 800-624-3958
- Member Help Line - 800-362-8312

- **BCBSMT:**

- Provider Relations - 855-313-8914
- Member Help Line - 855-258-3489