Methods for Submitting Claims to Montana Health Care Programs

Method	Description	Cost to the Provider to Submit Claims	Information
1. X12N direct	Electronic billing method in which the provider creates claims in ANSI X12N 837 format and sends the claims directly to Xerox EDI Solutions (formerly ACS EDI Gateway, Inc.).	Free	Providers already enrolled as Medicaid providers must also enroll with Conduent EDI Solutions (formerly Xerox EDI or ACS EDI Gateway, Inc.). Electronic billing enrollment packets are available on the Claims page of the Montana Medicaid Provider Information website or by calling 1.800.987.6719. The welcome letter includes your logon and password needed to test with EDI Solutions. Call the EDI Support Unit at 1.800.987.6719 when you are enrolled and ready to test. Testing is free. If you generate a clean 837 transaction, the testing step usually takes 24–48 hours.
2. X12N through provider's clearinghouse	Electronic billing method in which the provider contracts with a clearinghouse and sends claims in whatever format the clearinghouse accepts. The clearinghouse sends claims to Conduent EDI Solutions (formerly Xerox EDI or ACS EDI Gateway, Inc.) in ANSI X12N 837 format.	The provider pays the fee the clearinghouse charges for its services. There is no charge to the clearinghouse for sending claims to Montana Medicaid.	Sign a contract with the clearinghouse of your choice. Your clearinghouse must enroll as a submitter with EDI Solutions.
3. WINASAP 5010	WINASAP 5010 is Windows-based electronic claims entry software created and owned by Conduent EDI Solutions (formerly Xerox EDI or ACS EDI Gateway, Inc.) Providers enter data in WINASAP 5010, which creates an ANSI X12N 837 transaction. WINASAP is used to submit claims directly to Xerox EDI Solutions (formerly ACS EDI Gateway, Inc.) by dial-up connection. WINASAP 5010 cannot import data from a provider's own system, and it can be used **only** to submit claims to Medicaid programs in Montana, Wyoming, Colorado, Washington, and other states served by EDI.	Free	Enroll as a submitter with EDI Solutions. To download the WINASAP 5010 software, the Claims page of the Montana Medicaid Provider Information website. WINASAP 5010 users do not need to follow the testing step described in No. 1 above.
4. Paper	Providers complete paper claims forms (e.g., UB-04, CMS-1500, dental) and mail them to the fiscal agent, Conduent State Healthcare, LLC. Paper claims do take longer to process than electronic claims.	Postage. There is no charge by Montana Medicaid or EDI.	Mail your claims to: Claims Processing P.O. Box 8000 Helena, MT 59604