

2016 Fall Provider Training Agenda

This training is composed for and is most beneficial for new Montana Healthcare Programs providers and/or provider staff.

8:00 – 8:30 a.m.	Registration
8:30 – 9:00 a.m.	Welcome- Jason Armstrong Provider 101 - <i>What is Medicaid, who does it serve, and what is Xerox's role?</i> Presented by Janene Felter, Xerox
9:00 – 10:00 a.m.	Surveillance Utilization and Review Section (SURS) Presented by Jennifer Tucker, DPHHS
10:00 – 10:20 a.m.	Break
10:20 – 10:30 a.m.	MATH Web Portal Password Resets NEW Self Service Option Presented by Jason Armstrong, Xerox
10:30 a.m. – 12:00 p.m.	Medicaid Expansion and HELP/ BCBS HELP TPA Presented by Rebecca Corbett, DPHHS, BCBS
12:00 – 12:15 p.m.	Round Robin 1-- What information do providers want from these Trainings?
12:15 – 1:25 p.m.	Lunch (on your own)
1:30 – 2:00 p.m.	Enrollment Presented by Janene Felter, Xerox
2:00 – 2:15 p.m.	WINASAP Electronic Billing Tips and Tricks Presented by Dan Hickey, Xerox
2:15 – 3:15 p.m.	Passport, Team Care, HIP, Nurse First Presented by Amber Sark, Connie Olson
3:15 – 3:30 pm	Round Robin 2-- What information do providers want from these Trainings?
3:30 – 3:45 p.m.	Break
3:45 – 4:15 p.m.	Eligibility <i>Overview of the Montana Medicaid member benefit eligibility verification process.</i> Presented by Janene Felter, Xerox
4:15 – 4:30 p.m.	Changes to the Provider Website Presented by Dan Hickey, Xerox
4:30 p.m.	Summary and closing remarks

Thank you for serving Montana's Healthcare Members!