

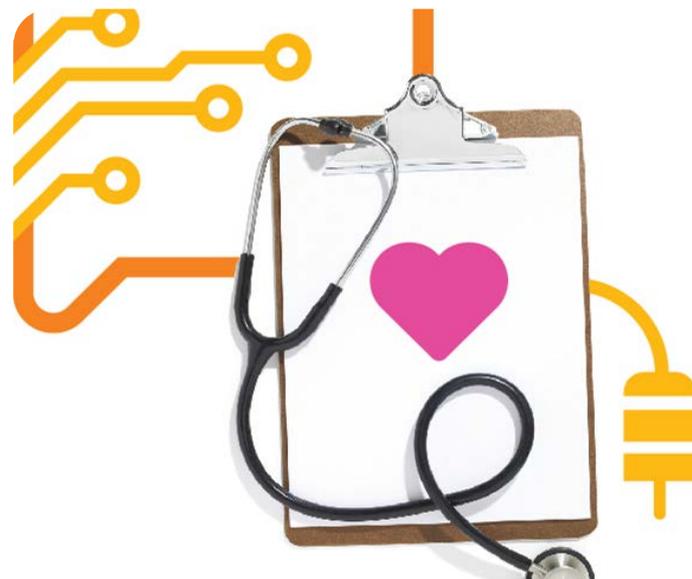
Third Party Liability (TPL)

Provider Fair
May 2014



TPL Overview

- TPL Responsibilities
- Blanket Denials
- Trauma Investigations
- Contacts



TPL Responsibilities

- Insurance verification
- Incoming TPL payments
- Credit balance
- Blanket denials
- Trauma investigations

TPL Responsibilities, cont'd

- Insurance verification
 - Retro Medicare
 - Carrier billing – pay and chase
 - Assist with problem claims

TPL Responsibilities, cont'd

- Incoming TPL payments
 - Overpayments
 - Refunds
 - Provider checks

TPL Responsibilities, cont'd

- **Credit Balance**
 - Provider requested adjustments
 - Xerox internal adjustments
 - Mass adjustments
 - Gross adjustments
 - Claims
 - Reimbursement under \$5
 - Satisfy credit balance

Blanket Denials

What is a blanket denial?

Why do I need a blanket denial?

How do I request a blanket denial?

- Download the Blanket Denial form from the website.
- Complete form and fax to TPL at 406-442-0357.
- Approval letter issued.

Blanket Denial



Request for Blanket Denial Letter State of Montana Medicaid

Effective Date Requested _____ Provider/NPI _____

Client Name _____

Medicaid ID Number _____

Name of Insurance Company on File _____

Procedure Codes Requested

1. _____
2. _____
3. _____
4. _____
5. _____

Requesting Agency _____

Fax Number _____

Contact Person _____

Contact Phone Number _____

Number of Pages that Follow Request _____

Fax all requests to (406) 442-0357.



Request must include an explanation of benefits (EOB) stating the services are not covered.

Blanket Denial Usage

- Use the PWK indicator for electronic claims, and send the claim only if billing on paper.
- Use reference number for billing.
- Blanket denials are valid for two years.
- Renewals are not automatic.
- Procedure/diagnosis code changes
 - ICD-10

Trauma Investigations

What are they?

Why are they necessary?

How are they generated?

Results

- Claims
- Eligibility

Notes

TPL Contacts

TPL Manager

Julie Bullman – 406-457-9569

TPL Supervisor

Don Raulston – 406-457-9530

Provider Relations Call Center

- 1-800-624-3958 or 1-406-442-1837
- Hours 8 a.m. – 5 p.m., Mountain Time
- Monday through Friday

Provider Relations Manager

Danielle Wood– 406-457-9559

Provider Relations Field Representative

Aaron Hahm – 406-457-9598



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