Effective Retroactively to March 20, 2020

Suspension of Face to Face Requirements for Some Medicaid Programs

Montana Healthcare Programs is continually working to improve safe access to Medicaid services throughout the public health emergency. This provider notice is the second action by Montana Medicaid to expand the availability of telemedicine/telehealth coverage for Montana Medicaid Members during the statewide emergency declared in Executive Orders 2-2020 and 3-2020.

This provider notice temporarily removes the face-to-face delivery requirements in from the list of services provided below.

Addictive and Mental Disorders Division

• 72 Hour Presumptive Eligibility Program
• Community Based Psychiatric Rehabilitation Services
• Day Treatment
• Foster Care for Adults with Mental Illness (requirement for adult foster care specialist to meet with the provider in his or her home)
• Intensive Outpatient for Substance Use Disorder (SUD IOP)
• Medication Assisted Treatment (MAT)
• Peer Support Services for Mental Health and Substance Use Disorders
• Program for Assertive Community Treatment (PACT)
• Psychosocial Rehabilitation

Developmental Services Division / Children's Mental Health Bureau

• Autism State Plan Services
• Comprehensive School and Community Treatment Services (CSCT)
• Community Based Psychiatric Rehabilitation Services (CBPRS)
• Home Support Services / Therapeutic Foster Care (HSS/TFC)
• Supported Employment Follow Along - Tier 1
• Supported Employment Follow Along - Tier 2
• Supported Living Base
• Supported Living Flex
• Targeted Case Management - Individuals with Developmental Disabilities
• Targeted Case Management - Youth with Serious Emotional Disturbances
Health Resources Division
- Federally Qualified Health Clinics (FQHC)
- Rural Health Clinics (RHC)
- Targeted Case Management - Women with High Risk Pregnancies
- Occupational Therapy
- Physical Therapy
- Speech Therapy
- School Based Providers

Senior and Long Term Care
- Community First Choice
- Home Health Agency Services
- Hospice Care
- Personal Assistance Services

These temporary changes will remain in effect from March 20, 2020 throughout the declared state of emergency as established in Governor Bullock's Executive Orders 2-2020 and 2-2020.

Contact Information
Health Resources Division (406) 444-4455
Addictive and Mental Disorders Division (406) 444-3964
Developmental Disabilities Division (406) 444-2995
Children's Mental Health Bureau (406) 444-4545
Senior and Long Term Care Division (406) 444-4077

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email MTPRHelpdesk@conduent.com.