Effective Retroactively to March 27, 2020

Dental Telemedicine Notice

This provider notice provides information on tele-dentistry codes that will be opened for billing purposes during the current COVID-19 health emergency. All Montana Medicaid covered services delivered via telemedicine/telehealth are reimbursable so long as such services are medically necessary and clinically appropriate for delivery via telemedicine/telehealth. The following links provides further information on the Medicaid Coverage and Reimbursement Policy for Telemedicine/Telehealth.

- Telemedicine Medicaid Coverage and Reimbursement Policy for Telemedicine/Telehealth
- Frequently Asked Questions on Telemedicine / Telehealth

The American Dental Association (ADA) provided interim guidance for coding and billing during the COVID-19 health emergency. The ADA COVID-19 Coding and Billing Interim Guidance can be viewed at the following link.

- COVID-19 Coding and Billing Interim Guidance

Per this guidance the Department is temporarily activating the following codes.

Available tele-dentistry codes and reimbursement rates are:

- **D0170**: Re-evaluation-limited, problem focused (established patient; not postoperative visit)
  - $30.68
- **D0171**: Re-evaluation-postoperative office visit
  - $23.06
- **D9992**: Dental case management- care coordination
  - $34.09
- **D9995**: tele-dentistry- synchronous; real-time encounter; reported in addition to other procedures (e.g., diagnostic) delivered to the patient on the date of service.
  - $26.65
- **D9996**: tele-dentistry- asynchronous; information stored and forwarded to dentist for subsequent review; Reported in addition to other procedures (e.g., diagnostic) delivered to the patient on the date of service.
  - $26.65

Federally Qualified Health Centers and Rural Health Clinics are reimbursed their individual Prospective Payment System rate for tele-dentistry.

IHS and Tribal 638 are reimbursed their All-Inclusive rate for tele-dentistry.

The teledentistry codes do not apply toward the annual adult dental limit.
Contact Information

Jesse Gill, Dental Program Officer, email Jesse.Gill@mt.gov or telephone (406) 444-3182
Alyssa Clark, FQHC and RHC Program Officer, email Alyssa.clark@mt.gov or telephone (406) 444-7018
Lisa James, IHS and Tribal 638 Program Officer email Lisa.James@mt.gov or telephone (406) 444-5778
For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email MTPRHelpdesk@conduent.com.