



MONTANA HEALTHCARE PROGRAMS NOTICE

January 10, 2020

All Providers

Co-Payment Assessed in Error for January 6, 2020 Payment

Co-payments may have been assessed for January 6th, 2020 payments in error. A mass adjustment is being made to correct the issue which will appear on the January 20th remittance advice. Do not bill Medicaid Members for the copayment amount erroneously assessed on the January 6, 2020 remittance advice.

Please refer to the provider notice, Elimination of Copayments ,dated December 27, 2019, or contact Provider Relations if you have questions at 800-624-3958.

In addition, the January 16th monthly training will review the co-payment elimination change, to join this meeting please visit the [training registration site: https://medicaidprovider.mt.gov/registration](https://medicaidprovider.mt.gov/registration)

Contact Information

[For claims questions or additional information, contact Montana Provider Relations at \(800\) 624-3958 or \(406\) 442-1837 or email \[MTPRHelpdesk@conduent.com\]\(mailto:MTPRHelpdesk@conduent.com\)](#)

[Visit the Montana Healthcare Programs Provider Information website at https://medicaidprovider.mt.gov.](https://medicaidprovider.mt.gov)