



# MONTANA HEALTHCARE PROGRAMS NOTICE

November 22, 2019

**Hospitals, Physicians, DME, Private Duty Nursing, Mid-Levels, Home Health Agencies, Ambulance Providers**

**Effective December 1, 2019**

## **New Early and Periodic Screening, Diagnostic and Treatment (EPSDT) Review and Approval Process through Qualitrac Portal**

Effective December 1, 2019, EPSDT requests will be reviewed by Mountain-Pacific Quality Health (MPQH).

Requests for EPSDT Services **must** be submitted electronically through the Qualitrac Portal. If you do not already have access, please go to [MPQH webpage \(https://mpqhf.org/corporate/medicaid-portal-home\)](https://mpqhf.org/corporate/medicaid-portal-home) and select Document Library to print off the registration and complete the packet ASAP. Faxed, mailed or phoned in requests will not be accepted. In the portal, EPSDT cases will need to be indicated by answering “YES” to the question “Is this an EPSDT request?”. If this is not indicated, the request will be returned and required to be entered correctly. Requests will be reviewed on a case by case basis.

Please include the following:

- Completed EPSDT Prior Authorization Request form.
  - o The service provider **AND** ordering provider sections **MUST** be completed.
- Supporting clinical documentation **MUST** be submitted with the request. Incomplete requests cannot be reviewed.

The form can be located under the Forms link on the Site Index found on the [provider webpage - https://medicaidprovider.mt.gov](https://medicaidprovider.mt.gov). Providers are required to ensure the form is complete and all supporting documentation related to the request must be submitted along with this form via the portal.

### **Contact Information**

Mountain Pacific Quality Health at (877) 443-4021

[For claims questions or additional information, contact Montana Provider Relations at \(800\) 624-3958 or \(406\) 442-1837 or email MTPRHelpdesk@conduent.com.](https://medicaidprovider.mt.gov)

[Visit the Montana Healthcare Programs Provider Information website at https://medicaidprovider.mt.gov.](https://medicaidprovider.mt.gov)