



# MONTANA HEALTHCARE PROGRAMS NOTICE

November 5, 2018

**Optometry, Optician, Physical Therapy, Speech Therapy, Orientation and Mobility, and School-Based Provider Types**

**Effective November 5, 2018**

## Mass Adjustments

The Department will be instituting the restoration of provider reimbursement rates published in the Montana Administrative Register (MAR) 37-863 by performing a mass adjustment of claims filed and paid with dates of service on and after July 1, 2018.

Over the next several months, the Department will be performing claim adjustments to reflect the rate restorations. Due to a large volume of claims that need to be adjusted, this process may take several months to complete. To assure timely reimbursement, please **do not** submit your own adjustments for these claims. Therefore, in the upcoming months, providers will see these adjustments on their remittance advice after the mass adjustment process is complete.

## Contact Information

If you have any questions, please contact:

[Rena Steyaert, School-Based Services, Optometric, and Therapies Program Officer, email](mailto:rsteyaert@MT.gov)

[rsteyaert@MT.gov](mailto:rsteyaert@MT.gov) or telephone (406) 444-4066

[For additional information, contact Montana Provider Relations at \(800\) 624-3958 or \(406\) 442-1837 or email \[MTPRHelpdesk@conduent.com\]\(mailto:MTPRHelpdesk@conduent.com\).](tel:(800)624-3958)

[Visit the Montana Healthcare Programs Provider Information website at <https://medicaidprovider.mt.gov>.](https://medicaidprovider.mt.gov)