Effective Immediately

CMHB Providers Charging at or Below the Fee Schedule
July 1st 2018, Version 2

Effective immediately, Children’s Mental Health Bureau (CMHB) is asking mental health providers to adjust all claims paid at charge or below the allowed amount for services provided July 1, 2018 through present. Providers can resubmit individual adjustments per the instructions found in the General Medicaid Manual at https://medicaidprovider.mt.gov/manuals/generalinformationforprovidersmanual


Providers must adjust these claims before the Department’s adjustment process is scheduled to begin to receive the full amount of the adjustment. The Department will be finalizing the adjustment process for claims billed before October 22, 2018 for claims with a date of service on or after July 1, 2018 and further communication will be provided weekly on the status of adjustments.

Providers who do not bill at or under the fee schedule do not need to do anything. If you are unsure if your agency needs to adjust, please contact the identified staff below.

Contact Information
Kandis Franklin, Children's Mental Health Bureau Family Liaison, email kfranklin@mt.gov or telephone (406) 444-6018 or
Jamie Olsen, Children’s Mental Health Bureau Analyst, email jgainesolsen@mt.gov or telephone (406) 444-7392.
For additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email MTPRHelpdesk@conduent.com.