Pharmacy Providers

Effective Immediately

New Universal Claim Form for Outpatient Pharmacy Paper Claims

The purpose of this provider notice is to inform Pharmacy Providers of the new universal claim form, for paper claims. Effective immediately, the form mentioned below will be the only claim form accepted by the Department for outpatient pharmacy paper claims.

The Department is eliminating the use of the MA-5 paper form, and will be utilizing a universal claim form for all future outpatient pharmacy claims. The Department still supports NCPDP X2 Version D.0 electronic transactions. If a claim must be billed on paper, the Department supports the Universal Claim Form Version 1.2 - 02/2013. Pharmacies are eligible to receive five free Universal Claim Forms per year through NCPDP.

To obtain a copy, please call (480) 477-1000. If a pharmacy needs more paper forms, they can be ordered through CommuniForm LLC via phone (877) 817-3676 or Fax at (866) 308-2036. Providers may also request online login access from CommuniForm LLC by calling (877) 817-3676. Forms can be ordered online by logging in at https://www.asbaces.com/NEWACES/(S(exhfqdwrar3yfin0ozystqw0))/storefront.aspx

Contact Information

If you have any questions, please contact:

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For additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email MTPRHelpdesk@conduent.com.