Effective Immediately

Hearing Aid and Physician Providers

Hearing Aid Services Adjustment for Rate Restoration

This notice is to inform providers that the Montana HealthCare Programs will be performing mass adjustments to reflect the rate restorations for claims submitted for Hearing Aid Services with dates of service back to 07/01/2018.

As outlined in the Montana Administrative Register (MAR) 37-863 a restoration of the 2.99% rate reduction was implemented. The adjusted claims will be reimbursed at 100% of the Medicare Region D allowable fee as it is displayed on the July 1, 2018 Hearing Aid Services Fee Schedule or at 75% of the Manufacture Suggested Retail Price (MSRP). Codes with a fee scheduled amount will be reimbursed at 100% of the rate set by the Department.

The current Hearing Aid Fee Schedule can be found on the provider website at https://medicaidprovider.mt.gov/09.

Over the next several months, the Department will be performing claim adjustments to reflect the rate restorations. Due to a large volume of claims that need to be adjusted, this process may take several months to complete. To assure timely reimbursement, please do not submit your own adjustments for these claims. Therefore, in the upcoming months, providers will see these adjustments on their remittance advice after the mass adjustment process is complete.

Contact Information

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For additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email MTPRHelpdesk@conduent.com.