Effective May 1, 2018

AMDD Prior Authorization Numbers

During the April 23, 2018 and April 24, 2018 AMDD training for the new Addictive and Mental Disorder Division, Medicaid Services Provider Manual for Substance Use Disorder and Adult Mental Health, a logistical question arose regarding the staggered submission dates and continuing claim payments during the “Active Continued Stay Review” process.

Due to the automation process generating these determinations, the Determination Letter received from Magellan will indicate the start date based on when the review was received, which may not align with the May 1, 2018, effective date of utilization management. There will be a system override in the Medicaid Management Information System (MMIS) to allow payment for services provided from May 1, 2018, to the determination date as stated on the letter. Beginning May 1, 2018, once a provider receives a prior authorization, the provider is required to put the prior authorization number on claims submitted.


Contact Information

If you have any questions, please contact:
Aaron Hahm, Medicaid State Plan Program Officer, email aaham@mt.gov or telephone (406) 444-4926
Isaac Coy, Treatment Program Officer, email icoy@mt.gov or telephone (406) 444-7922
For additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email MTPRHelpdesk@conduent.com.

Visit the Montana Healthcare Programs Provider Information website at www.medicaidprovider.mt.gov.