



# MONTANA HEALTHCARE PROGRAMS NOTICE

December 26, 2017

All Providers

**Effective Immediately**

## MATH Web Portal Eligibility Inquiry Verification Update

Montana Healthcare Programs have undergone an effort to update the eligibility inquiry feature on the web portal. The text displayed for Payer Name and Plan Coverage Description has changed. These same changes have also been implemented for the IVR and Faxback eligibility inquiry responses.

**Please note:** This is a text update only. There are no changes to member benefit plan coverage. “Full Coverage” is now called “Standard Medicaid Plan”.

The table below provides the previous terminology. The new terminology matches the provider manuals.

<b>Payer Name</b>	<b>Plan Coverage Description (previously displayed text)</b>	<b>Plan Coverage Description (new displayed text)</b>
HMK/CHIP	HMK/CHIP Basic Plan	HMK/CHIP Plan
HMK/CHIP	Presumptive Eligible	Presumptive HMK/CHIP Plan
HMK Plus	Full Coverage	Standard Medicaid Plan
HMK Plus	Presumptive Eligible	Presumptive Standard Medicaid Plan
Medicaid	Full Coverage	Standard Medicaid Plan
Medicaid	Presumptive Eligible	Presumptive Standard Medicaid Plan
MHCS	Mental Health 72-Hour Program	Mental Health 72-Hour Plan
Family Planning (old payer name) / Plan First (new payer name)	Family Planning	Family Planning

### Contact Information

If you have any questions, please contact:

For additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [MTPRHelpdesk@conduent.com](mailto:MTPRHelpdesk@conduent.com).

Visit the Montana Healthcare Programs Provider Information website at [www.medicaprovider.mt.gov](http://www.medicaprovider.mt.gov).