Effective Immediately

MATH Web Portal Eligibility Inquiry Verification Update

Montana Healthcare Programs have undergone an effort to update the eligibility inquiry feature on the web portal. The text displayed for Payer Name and Plan Coverage Description has changed. These same changes have also been implemented for the IVR and Faxback eligibility inquiry responses.

Please note: This is a text update only. There are no changes to member benefit plan coverage. “Full Coverage” is now called “Standard Medicaid Plan”.

The table below provides the previous terminology. The new terminology matches the provider manuals.

<table>
<thead>
<tr>
<th>Payer Name</th>
<th>Plan Coverage Description (previously displayed text)</th>
<th>Plan Coverage Description (new displayed text)</th>
</tr>
</thead>
<tbody>
<tr>
<td>HMK/CHIP</td>
<td>HMK/CHIP Basic Plan</td>
<td>HMK/CHIP Plan</td>
</tr>
<tr>
<td>HMK/CHIP</td>
<td>Presumptive Eligible</td>
<td>Presumptive HMK/CHIP Plan</td>
</tr>
<tr>
<td>HMK Plus</td>
<td>Full Coverage</td>
<td>Standard Medicaid Plan</td>
</tr>
<tr>
<td>HMK Plus</td>
<td>Presumptive Eligible</td>
<td>Presumptive Standard Medicaid Plan</td>
</tr>
<tr>
<td>Medicaid</td>
<td>Full Coverage</td>
<td>Standard Medicaid Plan</td>
</tr>
<tr>
<td>Medicaid</td>
<td>Presumptive Eligible</td>
<td>Presumptive Standard Medicaid Plan</td>
</tr>
<tr>
<td>MHCS</td>
<td>Mental Health 72-Hour Program</td>
<td>Mental Health 72-Hour Plan</td>
</tr>
<tr>
<td>Family Planning (old payer name) / Plan First (new payer name)</td>
<td>Family Planning</td>
<td>Family Planning</td>
</tr>
</tbody>
</table>

Contact Information

If you have any questions, please contact:

For additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email MTPRHelpdesk@conduent.com.

Visit the Montana Healthcare Programs Provider Information website at www.medicaidprovider.mt.gov.