February 14, 2017

Montana Healthcare Programs Notice
Mental Health Centers, Targeted Case Management
- Mental Health

Targeted Case Management and Representative Payee Services

This notice provides corrected information that was given during the targeted case management training sessions in November 2016 to mental health centers regarding the practice of billing Montana Medicaid for representative payee services.

Montana Medicaid does not allow reimbursement to mental health centers for representative payee services.

- Rendering representative payee services go beyond the targeted case manager’s allowed services of assisting eligible members in gaining access to needed services. These un-allowed services include assisting members in paying bills, balancing the eligible member’s checking/savings account, budgeting, and managing the eligible member’s money, etc.
- Duplicate payments that are made to public agencies or private entities under the State Plan and other program authorities are not allowed. Montana Medicaid is the payer of last resort. The Social Security Act, Part B, Procedural and General Provisions, page 3 states that the representative payee or organization is allowed to charge the individual “a monthly fee for expenses (including overhead) incurred by such organization in providing services performed as such individual’s representative payee pursuant to subparagraph (A)(ii) if the fee does not exceed the lesser of (I) 10 percent of the monthly benefit involved, or (II) $25 per month….”
- The four allowable TCM components can be found in the Code of Federal Regulations (CFR 440.169) and Administrative Rules of Montana (ARMS 37.86.3501 – 37.86.3515).

Contact Information

If you have questions, please contact Barbara Graziano at 406-444-9330 or Bgraziano@mt.gov.

For claims questions or additional information, contact Provider Relations at 1-800-624-3958 (toll-free, in/out of state) or 406-442-1837 (Helena) or via e-mail at MTPRHelpdesk@conduent.com.