Telemedicine - Correction

During the Spring Provider Training, May 11, May 18, May 24, and WebEx presentation held on July 13, 2017 discussing FQHC/RHC billing procedures, the Department gave incorrect information in stating as long as the pay-to NPI was different and not within the same town or community Montana Medicaid would reimburse both the originating and distant provider.

The originating and distant provider may not be within the same facility or community nor share the same tax identification number. This applies to all Montana Medicaid providers performing telemedicine services in Montana.

If your facility billed Montana Medicaid and was reimbursed during this time for both the originating and distant site, please submit a claim adjustment within 365 days of the date of service to ensure proper billing in compliance with 42 CFR 414.65.

Facilities that have the same tax identification number can bill either the originating or the distant provider services, but not both.

Contact Information

If you have any questions, please contact:
Valerie St. Clair, Hospital Program Officer at (406) 444-4834 or email vstclair@mt.gov

For additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email MTPRHelpdesk@conduent.com.

Visit the Montana Healthcare Programs Provider Information website at www.medicaidprovider.mt.gov.