Effective January 1, 2016

Basic Medicaid Benefit Increased to Standard Medicaid Benefit

Members who previously received Basic Medicaid benefits are now receiving Standard Medicaid benefits (formerly Full Medicaid benefits).

Effective January 1, 2016, the Basic Medicaid benefit plan increased to match the Standard Medicaid benefit plan. To ensure no loss of coverage or healthcare benefits, the increase did happen automatically, with no action required from members. Members were mailed a letter explaining the change and newly covered services.

The following services, previously excluded, are covered in the Standard Medicaid benefit plan:
- Audiology
- Dental and Denturist
- Durable Medical Equipment (DME)
- Eyeglasses
- Optometry and Ophthalmology for Routine Eye Exams
- Personal Care Services
- Hearing Aids

Members can continue to use their same Medicaid card. However, copayments may have changed. See the provider notice titled Changes to Montana Medicaid, published December 31, 2015, for copayment updates.

In addition, the Essentials for Employment and Emergency Services coverage are no longer needed as all services are covered through Standard Medicaid benefits.

More information can be found in the General Information for Providers manual at http://medicaidprovider.mt.gov/ under Resources by Provider Type.

Contact Information

For claims questions or additional information, contact Provider Relations at 1-800-624-3958 (toll-free, in/out of state) or 406-442-1837 (Helena) or via e-mail at MTPRHelpdesk@xerox.com.

Visit the Montana Healthcare Programs Provider Information website at http://medicaidprovider.mt.gov/.