



October 8, 2013

Montana Health Care Programs Notice

Audiology, Hearing Aid, and Physician Services

Referrals for Audiology Services

This provider notice is to remind providers of existing policy regarding referrals for audiology services.

In accordance with Administrative Rules of Montana (ARM) 37.86.702:

- (3) Audiology services may be provided to a recipient only upon a current written or verbal order or referral by a physician or mid-level practitioner. All verbal orders or referrals must be followed up by a written order received by the provider within 30 days of the verbal order or referral.

- (5) The audiology services must be required as preliminary steps to obtaining a medically necessary hearing aid or device for the recipient.

The referral must indicate that an audiological evaluation would be medically appropriate to evaluate the patient's hearing loss.

Contact Information

If you have any questions, please contact Donna Shorten at 406.444.5296 or DShorten@mt.gov.

For claims questions or additional information, contact Provider Relations at 1.800.624.3958 (toll-free, in/out of state) or 406.442.1837 (Helena) or via e-mail at MTPRHelpdesk@xerox.com.

Visit the Provider Information website at <http://medicaidprovider.hhs.mt.gov>.