

November 23, 2009

# Montana Healthcare Programs Notice

## Pharmacies

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### Provider Name and Phone Number Required Fields

Beginning January 1, 2010, pharmacy point of sale claims will require the provider name and phone number. Failure to do so will result in a claim denial. This change is necessary to allow effective retroactive Drug Utilization Review as well as cross-check to eliminate pharmacies providing their own NPI in the prescriber field. The following NCPDP 5.1 fields will be required:

**427-DR Prescriber Last Name**

**498-PM Prescriber Phone Number**

Note that the prescriber NPI cannot be the same as the pharmacy NPI.

### Contact Information

For claims questions or additional information, contact Wendy Blackwood, Pharmacy Program Officer, at (406) 444-2738 or Provider Relations:

**Provider Relations toll-free in- and out-of-state: 1-800-624-3958**

**Helena: (406) 442-1837**

**E-mail: [MTPRHelpdesk@ACS-inc.com](mailto:MTPRHelpdesk@ACS-inc.com)**

Visit the Provider Information website:

**<http://www.mtmedicaid.org>**