

January 18, 2008

Montana Healthcare Programs Notice

All Providers

Possible Duplicate Claims Processed Through Electronic Data Interchange

ACS has discovered that beginning January 6, 2008, the electronic data interchange has been creating multiple files for claims submission to the Medicaid Management Information System. This issue will create multiple claims for the same service. These multiple claims will result in an increased number of exact duplicate denials showing on providers' remittance advices. This issue will not result in incorrect payment, but it will result in an increased number of denied claims on remittance advices. This issue was corrected on January 16 and processes have been put in place to prevent it in the future.

Contact Information

For claims questions or additional information, contact Provider Relations:

Provider Relations toll-free in- and out-of-state: 1-800-624-3958

Helena: (406) 442-1837

Visit the Provider Information website:

<http://www.mtmedicaid.org>