

July 7, 2008

# Montana Healthcare Programs Notice

**Physical Therapists, Speech Therapists,  
Audiologists, Occupational Therapists,  
Psychologists, Optometrists, Opticians,  
Social Workers, School-Based Services,  
Licensed Professional Counselors**

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## Adjustment for Claims Using Multiple Conversion Factors

An issue was identified related to the implementation of the multiple conversion factors. Some claims for dates of service between May 1 and June 30, 2008, that were adjudicated between June 30 and July 6, were paid at \$0.00.

Claims affected:

- Dates of service: May 1, 2008, to June 30, 2008
- Dates of payment: July 1, 2008, to present
- Provider types 06, 07, 08, 10, 17, 21, 22, 42, 45 and 58 — RBRVS providers for Allied and Mental Health

We have corrected the problem and are currently working on an estimate of the impact and an adjustment to correct the situation. This adjustment is planned for Wednesday, July 9.

## Contact Information

For claims questions or additional information, contact Provider Relations:

**Provider Relations toll-free in- and out-of-state: 1-800-624-3958**

**Helena: (406) 442-1837**

**E-mail: [MTPRHelpdesk@ACS-inc.com](mailto:MTPRHelpdesk@ACS-inc.com)**

Visit the Provider Information website:

**<http://www.mtmedicaid.org>**