



Critical Access Hospital Services

*Medicaid and Other Medical
Assistance Programs*



March 2014

This publication supersedes all previous Critical Access and Exempt Hospital Inpatient and Outpatient Services handbooks. Published by the Montana Department of Public Health & Human Services, August 2005.

Updated November 2005, January 2006, September 2012, and March 2014.

CPT codes, descriptions and other data only are copyright 1999 American Medical Association (or such other date of publication of CPT). All Rights Reserved. Applicable FARS/DFARS Apply.

My NPI/API:

Mountain-Pacific Quality Health

For questions regarding prior authorization for some medical or surgical procedures (see the *Prior Authorization* chapter in this manual), contact MPQH:

Phone:

(406) 457-5887 Local
(877) 442-4021 X5887 Helena/Out of state

Fax:

(406) 513-1922 Local
(877) 443-2580 Helena/Out of state

Mountain-Pacific Quality Health
 3404 Cooney Drive
 Helena, MT 59602

***Magellan Medicaid Administration
(dba First Health)***

For questions regarding prior authorization and continued stay review for selected mental health services.

(800) 770-3084 Phone
(800) 639-8982 Fax
(800) 247-3844 Fax

Health Care Management Administration
 Magellan Medicaid Administration
 4300 Cox Road
 Glen Allen, VA 23060

Provider Policy Questions

For policy questions, contact the appropriate division of the Department of Public Health and Human Services; see the *Introduction* chapter in the *General Information for Providers* manual.

Provider Relations

For questions about provider enrollment, eligibility, payments, denials, or Passport, and general claims questions:

(800) 624-3958 In/Out of state
(406) 442-1837 Helena
(406) 442-4402 Fax

Provider Relations Unit
 P.O. Box 4936
 Helena, MT 59604
MTPRHelpDesk@xerox.com

Secretary of State

The Secretary of State's office publishes the most current version of the Administrative Rules of Montana (ARM):

(406) 444-2055 Phone

Secretary of State
 P.O. Box 202801
 Helena, MT 59620-2801

Team Care Program

For questions regarding Team Care:

(406) 444-4540 Phone
(406) 444-1861 Fax

Team Care Program Officer
 Managed Care Bureau
 DPHHS
 P.O. Box 202951
 Helena, MT 59620-2951

Third Party Liability

For questions about private insurance, Medicare, or other third party liability:

(800) 624-3958 In/Out of state
(406) 443-1365 Helena
(406) 442-0357 Fax

Send written inquiries to:

Third Party Liability Unit
 P.O. Box 5838
 Helena, MT 59604

<h1>Key Websites</h1>	
Web Address	Information Available
Administrative Rules of Montana (ARM) www.mtrules.org/	Montana’s rules for Medicaid programs.
Centers for Disease Control and Prevention (CDC) website www.cdc.gov/	Immunization and other health information.
EDI Gateway www.acs-gcro.com/	EDI Gateway is Montana’s HIPAA clearinghouse. Visit this website for more information on: <ul style="list-style-type: none"> • EDI support • Enrollment • Frequently Asked Questions (FAQs) • Manuals • Provider services • Related links • Software
HMK website www.hmk.mt.gov	Information on Healthy Montana Kids (HMK).
Montana Codes Annotated http://data.opi.mt.gov/bills/mca_toc/index.htm	Montana laws.
Provider Information website http://medicaidprovider.hhs.mt.gov/index.shtml Montana Access to Health (MATH) web portal https://mtaccesstohealth.acs-shc.com/	<ul style="list-style-type: none"> • Fee schedules • Forms • Frequently asked questions (FAQs) • HIPAA updates • Key contacts • Links to other websites • Medicaid news • Newsletters • Passport and Team Care information • Provider enrollment • Provider manuals and manual replacement pages • Provider notices • Remittance advice notices • Upcoming events
Public Assistance Toolkit https://dphhs.mt.gov/	Select <i>Human Services</i> for information on: <ul style="list-style-type: none"> • Medicaid: Client information, eligibility information, and provider information • Montana Access Card • Provider Resource Directory • Third Party Liability Carrier Directory
Secretary of State www.sos.mt.gov/	Montana Secretary of State