

State/Tribes/IHS Billing Workgroup

Monthly Teleconference Minutes

May 15, 2013

Attendees: **Crow IHS** – Margarita Bulltail, Jackie Three Irons; **Fort Belknap IHS** - Mary Mount, **Billings Area office IHS** - Felecia Blackhoop; **CSKT Tribal Health** – Penny Anderson, Billie Felix; **Blackfeet IHS** – Angie Kipp, Jody Guardipee; **Rocky Boy Health Board** – Jill Monteau, Amber Nault, Desiree Sutherland, Shane Patacsil, Serene Sunchild, Elaine Coffee, **Northern Cheyenne IHS** – Myrna Small; **DPHHS** – John Hein, Jan Paulsen, Duane Preshinger, Ian McEwen, Brett Williams; **Xerox** – Denise Juvik, Tom Keith; **Mountain Pacific Quality Health** – Mary Hooks

Introductions and roll call.

Minutes from the April 17, 2013 teleconference were addressed.

Questions were addressed from participants and include the following:

TOPIC: **837D Dental Claims Submissions**
Billings Area Office

Deanna Dennis has sent in CHIP dental Healthy Montana Kids files for testing to Xerox, and are pending approval of the 837D forms. Deanna will inform the Service Units when claims will be ready to send through.

TOPIC: **Transportation**
Jan Paulsen, Transportation Program Officer

Review was made of the conference call Jan Paulsen and Lesa Evers hosted on Monday, May 13th about transportation. The four types of transportation services were briefly discussed (Personal, Specialized, Commercial, Ambulance) and if there are any questions, please contact Jan Paulsen at 444-3182 or jpaulsen@mt.gov. Comment was added from multiple tribes that the call was favorable, clear and good information was received.

TOPIC: **Retrieval of claims from Xerox**

Q: Where can I access submitted claims to view their status – paid, denied, or pending?

A: Retrieval of all claims and their statuses can be seen on the Web Portal at <https://mtaccesstohealth.acs-shc.com/mt/general/home.do>.

****Reminder****

As well, if claims are *pending*, **do not** resubmit – wait until the claim has posted.

Next Teleconference

The next call will be held on **Wednesday, June 19th, 2013 at 1:00 pm**. Information to call in will be sent out Monday afternoon, June 17th. Participants are encouraged to submit their agenda items to Ian McEwen at imcewen@mt.gov. Minutes from all previous calls are available here:

www.mtmedicaid.org

Claim information and training schedules from Xerox are available here:

http://medicaidprovider.hhs.mt.gov/pdf/claim_jumper/2013/cj0513.pdf