Healthy Montana Kids Overview

April 25, 2017
**History of HMK**

**HMK Plan Act created an umbrella HMK Program**

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<thead>
<tr>
<th><strong>HMK Plus</strong></th>
<th><strong>HMK</strong></th>
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<tr>
<td>• Formerly known as Children’s Medicaid</td>
<td>• Formerly known as CHIP</td>
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<td>• Children with incomes between 0-143% FPL</td>
<td>• Covers children with incomes from 144%-261% of the FPL</td>
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<td>• Covers children up to age 19</td>
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<td>• HMK Plus reimbursement</td>
<td>• HMK reimbursement</td>
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<td>• EPSDT</td>
<td>• HMK benefits</td>
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<td>• Passport Program</td>
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<td>• HMK Plus member ID card</td>
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About the Healthy Montana Kids Plan

The following services and more are covered by HMK.

- Immunizations
- Well-child checkups
- Vision care
- Dental care
- Prescriptions
- Hospital stays
- Physicals
- Lab and x-ray services
- Ambulance services
- Mental health service
How to Become a HMK Provider

• Contact BCBSMT to sign up as a HMK medical provider. The BCBSMT provider customer service phone number is 855-313-8914.

• The HMK and HMK *Plus* dental networks are not the same.

• Contact Conduent to sign up as a HMK dental or eyeglass provider. The Conduent provider relations phone number is 800-624-3958.
MATH Web Portal Information

• Information about both HMK and HMK Plus is found in the Montana Access to Health (MATH) web portal.

• Children’s HMK Plus enrollment will appear as “Medicaid”, while HMK enrollment will show as “HMK/CHIP”.

• Providers should always check children’s enrollment in the web portal before providing services.
HMK Dental Facts

• HMK uses a 2012 ADA dental claim form for reimbursement.

• HMK pays 85% of billed charges.

• HMK has a limit of $1,900 in charges, and $1,615 in paid reimbursement per state fiscal year (July-June).

• IHS needs to enroll their dental providers as HMK dental providers, but dental claim forms use IHS NPI.

• Dental anesthesia for children ages 6 and up MUST be prior authorized.
Differences between HMK and HMK+ benefits

- HMK and HMK *Plus* have different Centers of Excellence for out-of-state hospital services.
- HMK is not available for insured children.
- HMK and HMK *Plus* have non-interchangeable prior authorization processes.
  - HMK *Plus* uses Mountain Pacific Quality Health Foundation for prior authorization (PA).
  - HMK uses BCBSMT for PA.
  - If a child’s eligibility changes mid-treatment, they will need to reauthorize their treatments.
Differences between HMK and HMK+ benefits continued

- HMK and HMK *Plus* have different provider networks.
- If a child’s eligibility changes mid-treatment, they may need to change providers.
- HMK requires prior authorization from BCBSMT for out-of-state services. Please keep this in mind when referring children to specialists.
- HMK *Plus* is subject to the Passport Program.
- HMK is not subject to the Medicaid EPSDT rules.
Differences between HMK and HMK *Plus* benefits

- HMK does not cover orthodontia.
- HMK requires prior authorization for therapies, while HMK *Plus* does not.
- Dental anesthesia or eyeglass add-ons require prior authorization from Gail Moloney, 444-7045.
- Pharmacies dispensing medical supplies, such as diabetic supplies or inhaler spacers, must sign up with BCBSMT to be a medical supply provider. Claims for these supplies may be sent to BCBSMT as an electronic claim or paper CMS-1500.
The following HMK services are billed to Conduent:

- Dental,
- Pharmacy,
- Federally Qualified Health Center (FQHC) and Rural Health Clinic (RHC) services, and
- Community Based Psychiatric Rehabilitation and Support.

Claims may be submitted electronically or mailed to Claims Processing, P.O. Box 8000, Helena, MT, 59604.

HMK Provider questions for these HMK services should be directed to Conduent Provider Relations at 800-624-3958.
Claims for most HMK medical and mental health services are billed to Blue Cross and Blue Shield of Montana (BCBSMT), PO Box 4309, Helena MT 59604.

Claims may be submitted electronically or mailed to BCBSMT.

Details about the HMK benefit plan can be found in the “HMK Evidence of Coverage” found on HMK’s website www.hmk.mt.gov.

HMK provider questions for benefits administered by BCBSMT should be directed to BCBSMT provider customer service at 855-313-8914.
HMK Billing-BCBSMT

• **DPHHS Contacts**:  
  • Mike Mahoney, Contract Manager, (444-0904)  
  • Liz LeLacheur, HMK Program Officer, (444-6002)  
  • Gail Moloney, HMK Dental and Vision Program Officer, (444-7045)  
  • Dani Feist, Pharmacy Program Officer,  
  • (444-2738)  
  – **Conduent**:  
    • Provider Relations - 800-624-3958  
    • Member Help Line - 800-362-8312  
  – **BCBSMT**:  
    • Provider Relations - 855-313-8914  
    • Member Help Line - 855-258-3489